



Smarter support starts with a Google AI Chatbot

**81%**

of consumers believe AI is now a fundamental part of modern customer service¹

54%

of support teams are already using chatbots or other AI-powered platforms in customer-facing roles.²

8/10

consumers find AI-powered bots helpful in resolving simple issues.³

Your Challenges

- Your support team is overwhelmed by repetitive inquiries, and you're looking for a scalable, intelligent solution?
- You want to offer 24/7 customer support without dramatically increasing your staffing costs?
- You're unsure how to implement generative AI in a secure, effective, and compliant way?

The Solution

- Let us help you unlock the full potential of AI and build your intelligent support future – today. With a Google AI-powered Chatbot, your support team gains a powerful assistant that can:
 - Instantly resolve questions using generative AI
 - Learn from your data and respond contextually
 - Integrate seamlessly with existing tools and CRM systems



Google Cloud
Partner



+49 611 205 70 0



seibert.products@seibert.group



<https://seibert.group/products/>

Details on
the back

How it works – From Idea to AI Chatbot in 3 Steps

Discovery Call

Together we explore your current support challenges, customer pain points, and business goals.

Goal: Define a shared understanding

Outcome: Clear scope and chatbot objectives

Proof of Concept

We build a functional prototype using your real support content and test cases.

- Uses Google's Vertex AI for generative responses
- Iterative feedback directly within the POC
- GDPR-compliant hosting

Handover & Q&A

You receive your chatbot for testing, get a solution overview, and strategic recommendations

- Live demo of your chatbot
- time for in-depth questions
- Estimation and lookout to productive AI Chatbot implementation



Your Benefits

- Fast time-to-value: Launch your AI chatbot in just days
- Lower support workload: Automate common inquiries instantly
- Secure by design: Aligned with your compliance standards
- Expertise included: Benefit from our AI & Google Cloud know-how



Sarah Schmitt-Bär

Product Manager
Seibert Group

sarah.schmitt@seibert.group

Your Invest

